EN POINTE
IT SOLUTIONS

Device as a Service (DaaS)

Operational challenge

The world we work in has been massively disrupted. While the new normal is still emerging and yet to be fully defined, we know it will require a "work anywhere" experience to satisfy the modern workforce. Furthermore, end users have vastly different personas and use cases for devices, requiring various device standards to enable all users to work effectively both in and out of the office. This reality introduces an additional challenge of managing multiple device standards throughout the device lifecycle, from deployment to end of life.

Our solution

En Pointe IT Solution's Device as a Service (DaaS) helps you build bundles of end-point hardware, full device lifecycle care services, and Software as a Service (SaaS) solutions for your unique personas. The needs and requirements of these personas will shape the design of your DaaS bundles and ensure your devices and support models align to your environment and help accelerate the adoption of modern IT management. With our DaaS program, you choose your devices, services and even how you want to pay — a predictable, monthly bill on a per-device basis or as a one-time, upfront purchase. En Pointe ITS will partner with you to design a solution to maximize control of your fleet, while ensuring optimal cost and performance outcomes.

Device and OS options:

Windows® 10-based laptops   Google Chromebooks   Apple® iOS-based devices

Part of your evolution

Shifting from legacy configuration and imaging approaches to modern IT management is a journey. En Pointe's DaaS is designed to meet your organization where it is today and help you progress toward modern device management. Other En Pointe ITS services may be recommended to accelerate changes and help you achieve your goals.

Modern management is:

Efficient
Near-zero downtime with the right people working on the right tasks

Manageable
Simplified, streamlined and automated processes and systems

Cost-effective
Predictable and in appropriate proportion with innovation budgets

Secure
Built to reduce risks and provide users with appropriate access

Current
Operating with the latest features and devices

Optimized for end users
Designed for ease, collaboration and productivity

Benefits

- Improve the end-user experience with reliable devices that provide consistent performance.
- Support a digital, anywhere work environment.
- Ensure devices are effective productivity tools throughout their life.
- Optimize and scale as your needs change.
- Gain control of device spending with flexible services and one monthly bill.
- Manage your new and existing fleet while reducing internal workload.

Our partners

Microsoft   Google   intel.   Lenovo.   hp   DELL Technologies TITANIUM PARTNER   Apple Corporate Reseller   SAMSUNG   vmware   CISCO Partner   ZOOM
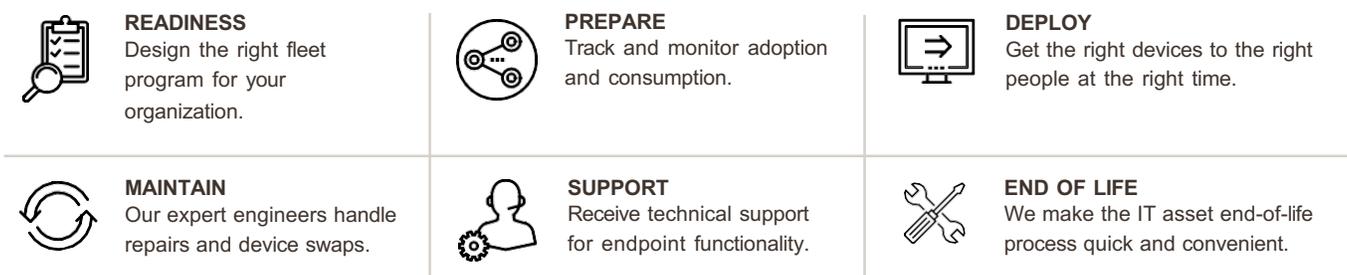
Related services

- Modernization workshops
- Enablement & proof of concept
- eCommerce portal
- On-demand dispatch
- Service desk
- Managed Endpoint

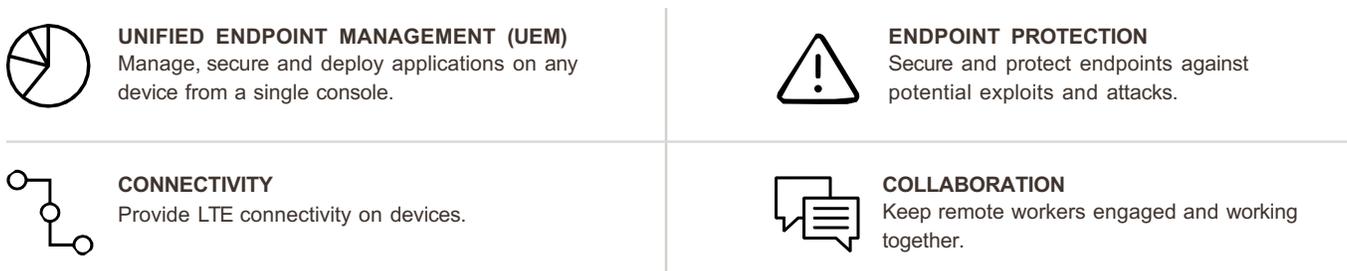# En Pointe IT Solution's process to build DaaS bundles to meet your unique needs

1. Select devices for your unique personas and use cases

USE CASES
Identify unique persona's primary use case and how the device will be used.

SPECIFICATIONS
Map out the device specifications required for these use cases.

RECOMMENDATIONS
Make recommendations for devices that meet these needs.

COMPARE
Compare across the ecosystem and select the right devices.

2. Customize your bundle with device lifecycle services that meet your unique needs

READINESS
Design the right fleet program for your organization.

PREPARE
Track and monitor adoption and consumption.

DEPLOY
Get the right devices to the right people at the right time.

MAINTAIN
Our expert engineers handle repairs and device swaps.

SUPPORT
Receive technical support for endpoint functionality.

END OF LIFE
We make the IT asset end-of-life process quick and convenient.

3. Include Software as a Service solutions

UNIFIED ENDPOINT MANAGEMENT (UEM)
Manage, secure and deploy applications on any device from a single console.

ENDPOINT PROTECTION
Secure and protect endpoints against potential exploits and attacks.

CONNECTIVITY
Provide LTE connectivity on devices.

COLLABORATION
Keep remote workers engaged and working together.

4. Choose how to pay

CAPEX
• Pay up front for the full bundle, including a minimum of 12 months of recurring services.

OR

SUBSCRIPTION
• Pay for the full bundle on a per-month, per-device basis.

A true end-to-end partner

Today, technology isn't just supporting the business; it's becoming the business. At En Pointe ITS, we help you navigate complex challenges to develop fresh solutions and processes. We'll help you manage today's priorities and prepare for tomorrow's needs.

| Global scale & coverage | Operational excellence & systems | Software DNA | Services solutions | Data center transformation | Next-generation tech skills | App dev & IoT expertise | Digital platform | Partner alignment |